



BUSINESS / ENTERPRISE FIBRE

The connection your business deserves.

Priority. Resilience. Room to grow.

Low contention. Extremely high network priority.

Business-grade router included free to use.

Regional OpenWeb POPs. International satellite backup.

YOUR NEXT BUSINESS ADVANTAGE STARTS HERE

Check your address in the National Fibre Coverage Map.

01 / THE BUSINESS CONNECTION

Do more. Compromise less.

For the video call that wins a client. The cloud backup that protects a company. The team that needs everything to work together.

Priority where it matters

Business / Enterprise Fibre combines low contention with extremely high network priority. It is designed for busy offices and demanding connected businesses, with uncapped, unthrottled connectivity and no published data limit.

A router fit for the job

Every Business / Enterprise order includes a business-grade router, free to use for the service. Consumer / Small Business orders include a consumer-grade router, also free to use. This is loan equipment, not a transfer of ownership; return arrangements are confirmed during cancellation.

People behind your connection

OpenWeb Reseller Premium Support gives your business connectivity the attention it deserves. Resellers can manage the line, service details, monthly renewal and Hardware Deposit through one panel.

Designed for more stable sessions, lower latency, smoother streaming and better real-time applications. Actual speeds and latency depend on the access network, destination, local equipment and operating conditions; these benefits are not a numeric uptime or latency guarantee.

02 / THE BUSINESS CONNECTION

Regional strength. International reach.

Your business connects through the closest appropriate OpenWeb regional Point of Presence: Gauteng, KwaZulu-Natal or the Western Cape. Regional engineering keeps traffic close to where it needs to go.

GAUTENG	KWAZULU-NATAL	WESTERN CAPE
Regional POP	Regional POP	Regional POP
Local access ->	OpenWeb core ->	International reach

When an undersea cable goes down

If a major international undersea fibre cable fails, automatic backup routing can carry traffic over our international satellite connectivity, terminating in the United Kingdom or the United States. Our engineers select the route to match traffic demand and available network conditions.

Resilience, without hiding the trade-offs

Backup connectivity is designed to maintain international reach when the usual route is disrupted. It does not guarantee unchanged speed or latency and cannot restore a physically failed local fibre access line. No fixed failover time or service-level credit is implied.

A network built for business

Combine regional POP access, business priority and resilient international routing with the access network available at your site. Start with a coverage check, then choose your speed and business grade.

03 / THE BUSINESS CONNECTION

Two grades. One clear choice.

FEATURE	CONSUMER / SMALL BUSINESS	BUSINESS / ENTERPRISE
Best fit	Homes and everyday small-team use	Demanding offices and business-critical applications
Router	Consumer-grade, free to use	Business-grade, free to use
Network experience	Premium uncapped connectivity	Low contention, extremely high priority
Hardware Deposit	R1,500 separately held	R2,000 separately held
Milestone release	R500 after six months, with month six paid	R1,000 on day 1 of activation calendar month 7, while active and uncanceled
Held after milestone	R1,000	R1,000
Early cancellation fee	R999	R1,999
Minimum / notice	Six months / full calendar month	Six months / full calendar month
Optional public IPv4	Not available for new orders	/28 subnet for R999 per month

OpenServe is the exception: its existing Consumer and Business pricing, deposits, IPv4 offerings and cancellation rules remain unchanged. Historical orders retain their captured terms.

04 / THE BUSINESS CONNECTION

Transparent deposits. No surprises.

The R2,000 Business Hardware Deposit is transferred immediately from your cash wallet to a separate, restricted Hardware Deposit Wallet when you order. It is a security reserve against the line and its obligations, not revenue, a monthly charge or spendable cash.

Your Business deposit timeline

Order: R2,000 is reserved separately from the normal service pro-rata payment.

Activation: the activation calendar month counts as month 1.

First day of month 7: R1,000 returns to your cash wallet if the line remains active and uncanceled. For example, activation in September 2026 gives a 1 March 2027 release date.

After release: the remaining R1,000 stays held against outstanding line obligations.

A six-month minimum for each new line

The minimum service term runs for six months from the actual activation date, independently of the deposit calendar milestone. Cancellation always requires at least one full calendar month notice. If the effective date is before the minimum term ends, the fee is R1,999 for Business or R999 for Consumer.

You can schedule a free cancellation after the minimum term now. Service charges continue until the effective date. Fee-bearing cancellations require payment first. Cancellation stops automatic deposit release; only admin can release the remaining deposit after reviewing provider obligations. No automatic deposit forfeiture is implied.

If an order cannot be activated

Admin can reject the pending order and return the paid service charge and held deposit to your cash wallet. The active-service early-exit fee does not apply to a rejected, unactivated order. Deposit transfers and releases do not earn OWP points.

05 / THE BUSINESS CONNECTION

Your public endpoints. Your next order.

Add a /28 IPv4 subnet

Business / Enterprise Fibre can add a public /28 IPv4 subnet for R999 per month. Keep public endpoints consistent for business VPNs, remote access and hosted applications. A /28 contains 16 addresses; network and gateway reservations determine the final usable allocation. Admin confirms the assigned subnet before activation.

This fixed-price add-on follows normal pro-rata but does not receive a reseller discount. Consumer / Small Business does not offer it. Firewall configuration and secure exposure remain essential; public IP addresses are not a managed security service.

From address to activation

01 / Check the property. Use the National Fibre Coverage Map.

02 / Compare both grades. If Frogfoot is covered, for example, compare its Consumer / Small Business and Business / Enterprise packages. Where OpenServe is live, its own packages take priority.

03 / Confirm your choice. Review your reseller-discounted plan rate, optional subnet, pro-rata and separate deposit. Sign the minimum-term agreement.

04 / Fund and order. Your wallet must cover the service payment and the full deposit. The order enters admin fulfilment.

05 / Go live. Admin confirms the actual line, router and any subnet before issuing your service details.

Make your next connection count.

Check coverage and compare Business Fibre

Reseller support: reseller@openweb.co.za

Latest RRP: reseller.openweb.co.za/resellerpricingsept2026.pdf

RRP excludes reseller discount. Live checkout and verified network availability take precedence.